



SUSAN L. KEEN

Ms. Keen serves as the Technical Director for the Navy Enterprise Resource Planning (ERP) Program, an Acquisition Category IAM Program. As Technical Director, Ms. Keen is responsible for all technical matters related to design, development, deployment, and sustainment of Navy ERP, which is the foundation for the Department of the Navy's logistics and financial business integration and transformation. The Navy ERP Program is a highly integrated team of approximately 400 personnel from government and industry.

Ms. Keen started her Navy career in 1978. From 1978 through 1987, she embarked on a series of challenging career opportunities that fostered her innate leadership talent and information technology knowledge. During this time, she held positions at a variety of Navy sites including Patuxent River, Md.; Newport, R.I.; Norfolk, Va.; Alameda, Calif.; Pearl Harbor, Hawaii; and Corpus Christi, Texas. These assignments provided for her unique perspective and basic foundation in progressive use of information technology resources.

In 1988, Ms. Keen assumed the role of Program Manager for the implementation of a modern computing infrastructure at the Naval Air Test Center in Patuxent River, Md. Because of her appreciation for and vast knowledge of complex information systems, she expertly managed this \$100 million program. This program provided a robust technology infrastructure to enable innovation, interconnectivity, and collaboration among scientists, engineers, program managers, and business managers.

In the mid-1990s, Ms. Keen served as Director, Information Management Department for the Naval Air Warfare Center, Aircraft Division, Patuxent River, Md. In that position, she was responsible for the provision of information technology services to 15,000 people at three Navy sites. She was selected to the Senior Executive Service (SES) in 2000, where she became the Chief Information Officer for the Naval Air Systems Command (NAVAIR), a 10-site Navy organization with 30,000 employees. She was responsible for an information technology strategy that enabled an integrated team of aviation technology experts to provide cost-wise readiness and dominant maritime combat power for the warfighter.

In 2001, she led NAVAIR's innovative branding effort, one of the first such efforts for a federal government agency. In 2002, she assumed additional duties as Assistant Commander for Corporate Operations where she directed business operations and managed corporate resources for the command. She also led and championed the NAVAIR SIGMA Enterprise Resource Planning Program which was the largest multi-module, multi-site, centralized SAP implementation in the federal government.

A native of southern Md., Ms. Keen graduated from Towson State University in 1978 with a bachelor's degree in mathematics. She is a graduate of NAVAIR's Senior Executive Management Development Program and is a member of the Senior Executive Service. She has earned a Department of the Navy Superior Civilian Service Award and two Department of the Navy Meritorious Civilian Service Awards.